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THE Herald Sun January 8 edition carried an opinion piece by Fiona Guthrie that wrongly stated LatitudePay offers spending limits up to \$5000, when the limit is in fact \$1000 for new customers and up to \$1500 for existing customers.

Contrary to other general claims made in the article, LatitudePay customers are never issued with a BNPL (Buy Now, Pay Later) account without first passing a credit check at sign-up.

Latitude is also a member of the independent dispute resolution body, the Australian Financial Complaints Authority, and works with the authority on a regular basis to quickly resolve any customer issues.

Latitude is actively involved in the development of a proposed industry code of practice.

Mark Gardy, general manager of corporate affairs, Latitude Financial